



Raise Your IT Department to the Next Level

Leverage Info-Tech's data-driven programs to improve performance year over year, develop an impactful IT strategy, and drive measurable results.

Info-Tech provides IT decision makers with the following tools and services to successfully deliver transformational IT solutions:

- Practical research
- Step-by-step guidance
- Innovative products

Improve your IT department AND save money. It can be done.

Better Research Than Anyone.

Chat with **Jeffrey Clarke, James Ward,** or **Evan Matheson** at the Info-Tech booth about the many ways Info-Tech can help you with your IT projects.



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STRATEGY & GOVERNANCE

IT Management & Governance Framework

APPS

DATA & BI

A comprehensive and connected set of research to help you optimize and improve your core IT processes.



EDM01 IT Governance	APO02 IT Strategy	APO01 IT Management and Policies					APO13 Security Strategy	ITRG04 Application Portfolio Management	ITRG06 Business Intelligence and Reporting
MEA01 Performance Measurement	APO04 Innovation	APO07 Human Resources Management					DSS05 Security Management	BAI03 Enterprise Application Selection & Implementation	ITRG07 Data Architecture
EDM02 Business Value	APO08 Stakeholder Relations	ITRG01 IT Organizational Design	APO03 Enterprise Architecture	BAI04 Availability and Capacity Management	BAI06 Change Management	EDM03 APO12 Risk Management	DSS06 MEA02 Business Process Controls and Internal Audit	BAI03 Application Development Throughput	ITRG08 Data Quality
APO06 Cost and Budget Management	BAI08 Knowledge Management	ITRG02 Leadership, Culture and Values	APO09 Service Management	BAI09 Asset Management	BAI10 Configuration Management	BAI07 Release Management	MEA03 External Compliance	BAI07 Application Development Quality	APO05 Portfolio Management
APO10 Vendor Management	EDM04 Cost Optimization	ITRG03 Manage Service Catalogs	APO11 Quality Management	DSS01 Operations Management	DSS02 Service Desk	DSS03 Incident and Problem Management	DSS04 Business Continuity	ITRG05 Application Maintenance	BAI01 Project Management
APO10 Vendor Management	EDM04 Cost Optimization	ITRG03 Manage Service Catalogs	APO11 Quality Management	DSS01 Operations Management	DSS02 Service Desk	DSS03 Incident and Problem Management	DSS04 Disaster Recovery Planning	BAI05 Organizational Change Management	BAI02 Requirements Gathering

FINANCIAL MANAGEMENT

SERVICE PLANNING & ARCHITECTURE

PPM & PROJECTS