

Managed Detection and Response

POWERED BY  Red Cloak™

Scale Your Security Operations with a 24x7 Threat Detection and Response Unit

Secureworks offers Managed Detection and Response (MDR) powered by highly powerful security analytics software - Red Cloak™ TDR. The 24x7 service works for you to detect advanced threats and take the right action. Our threat hunting and incident response capabilities help you scale your security operations as we take threat data collected across thousands of customers to improve your security posture.

How We Scale Your Security Operations and Expertise

With limited resources at your disposal, protecting your organization from advanced threats can seem like an overwhelming task. Our MDR solution is designed to alleviate this burden and help you uncover threats 24x7 on your behalf. We achieve this through a combination of software that applies advanced analytics to detect threats, and services that are informed by over 20 years of experience in security operations. This is in addition to a diversity of attacker data gained from over 1,000 incident response engagements per year.

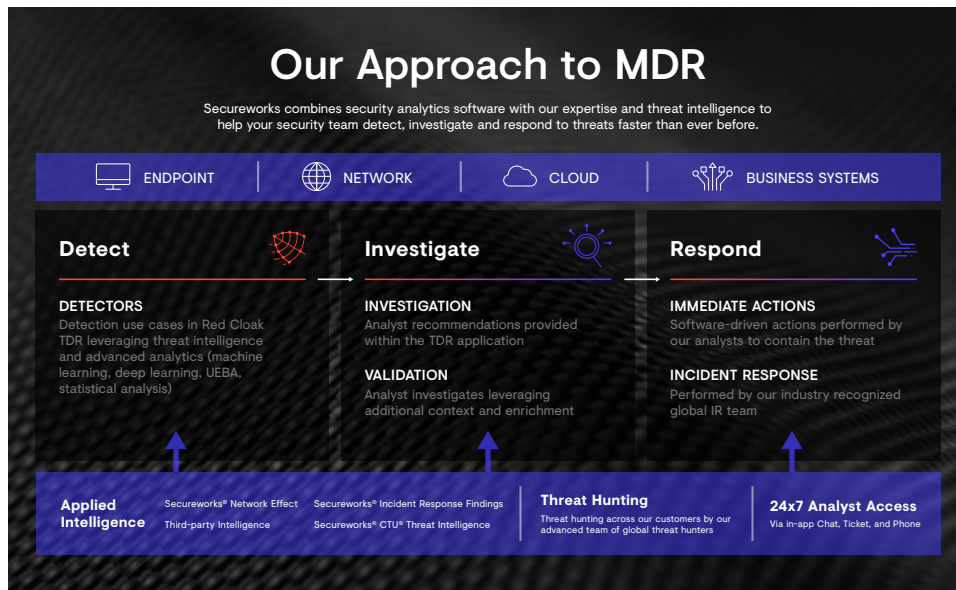
Our cloud-native threat detection software [Red Cloak TDR](#) uses threat intelligence, machine and deep learning, and user behavioral analytics for rapid threat detection. Our team will expose adversaries

by prioritizing endpoint, network, and cloud threat activity and identify which events require action. While we fully manage this technology on your behalf, you will have full access to it so that we can collaborate on investigations with a live chat feature so your team can be a part of investigations.

Secureworks has expert threat data generated, supported, and maintained by over 70 threat researchers that are part of our Counter Threat Unit™. Threat hunting is an included component of our service to proactively isolate any malware that managed to evade your existing controls. And to further prevent any breakout in your environment, incident response hours are at your disposal so we will stand in the trenches with you during critical events.

Customer Benefits

- **Raise the skill level of your team** through collaborative investigations and live chat with our analysts
- **Incident response hours and threat hunting** are included in the service
- Threat knowledge to defend against adversaries gained from over **20 years in SecOps** and over **1,000 incident response engagements** per year
- Our security experts **improve your security posture** by providing quarterly reviews of your defenses
- Support provided for your **3rd party technologies** as data sources to ensure coverage across your environment



Solution Features

- 24x7 Service
- Full access to Red Cloak TDR
- Live Chat with Our Analysts
- Security Expert Assistance
- Threat Hunting
- Remote Incident Response Hours
- Collaborative Investigation Interface
- Cloud Native with AWS, O365, and Azure support
- Applied Threat Intelligence and Advanced Analytics
- Threat Triage and Prioritization
- Investigation and Validation
- Secureworks Executed Containment
- Threat Engagement Manager

Why is Secureworks Different Than Other MDR Providers?

Secureworks' combination of proprietary security analytics software, SecOps expertise, incident response and threat hunting experience, threat intelligence capabilities, and 20-year history of service excellence leaves us entirely unique in today's MDR market.

We help you minimize the risk and business impact of an attack by staying ahead of threats without complexity – here's how:

- Full Access to Red Cloak TDR for your team
- Raise the skill level of your team through collaborative investigations
- Live Chat with our analyst team during investigations
- Incident Response hours and Threat Hunting are both included
- Over 20 years of SecOps expertise brought to the table
- Over 1,000 IR engagements executed per year as a knowledge base
- Backed by the Counter Threat Unit™ to stay ahead of threats
- Improvements to your security posture with periodic reviews
- Enhanced by the Secureworks Network Effect to improve accuracy
- Broad portfolio of additional services are available where required

About Secureworks

Secureworks® (NASDAQ: SCWX) is a leading global cybersecurity company that protects organizations in the digitally connected world. We combine visibility from thousands of customers, aggregate and analyze data from any source, anywhere, to prevent security breaches, detect malicious activity in real time, respond rapidly, and predict emerging threats. We offer our customers a cyber-defense that is Collectively Smarter. Exponentially Safer.™



Click here to visit our [MDR web page](#) and find more resources or click here to learn more about our [Red Cloak TDR software](#).



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist. secureworks.com