

Forbes insights

BMC 2019
SecOps Survey

Results Summary

Overview

Forbes Insights conducted a study in partnership with BMC to better understand how organizations balance the completion of routine, tactical tasks with more broader, strategic initiatives in their security organizations.

The survey gathered opinions from security executives and managers across the globe and found:

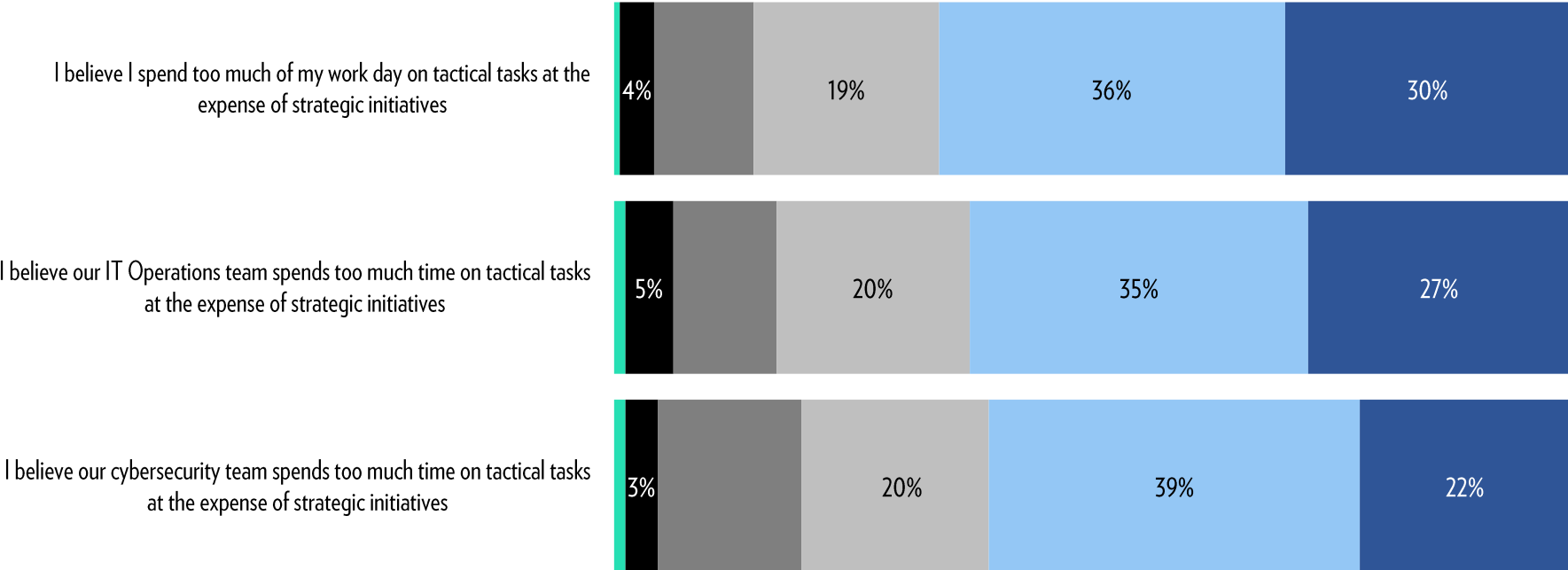
Taking employees off of the tactical and routine and allowing them to focus on the strategic and high-impact will help security organizations attract and retain the best talent, while also getting them concentrated on the most important tasks when it comes to finding a solution to cyber-risk. An effective way to accomplish this is to automate and the most tactical and routine tasks.



A majority agree that too much time is spent on tactical tasks

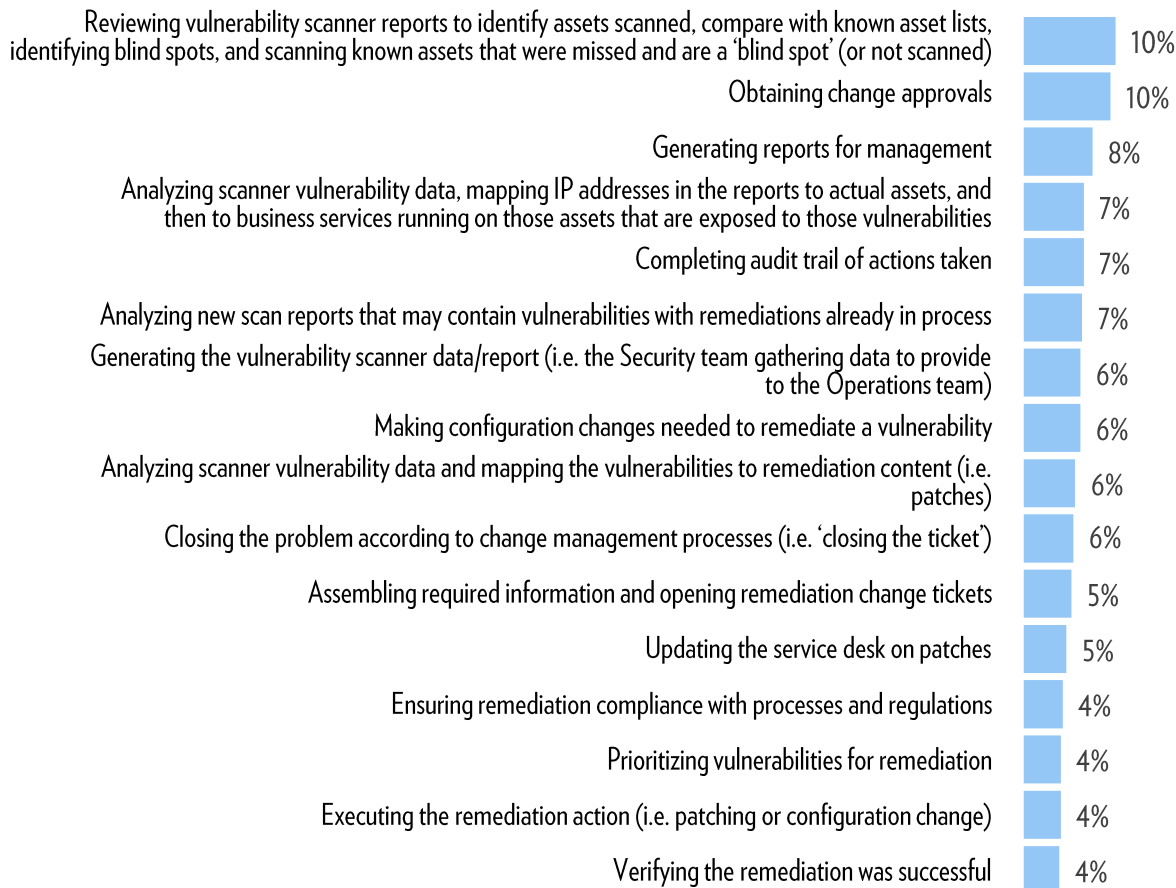
Q1 - To what extent do you agree with the following statements?

■ Don't know ■ Strongly disagree ■ Disagree ■ Neither disagree nor agree ■ Agree ■ Strongly agree



There are a variety of tasks that IT Operations teams hate do do

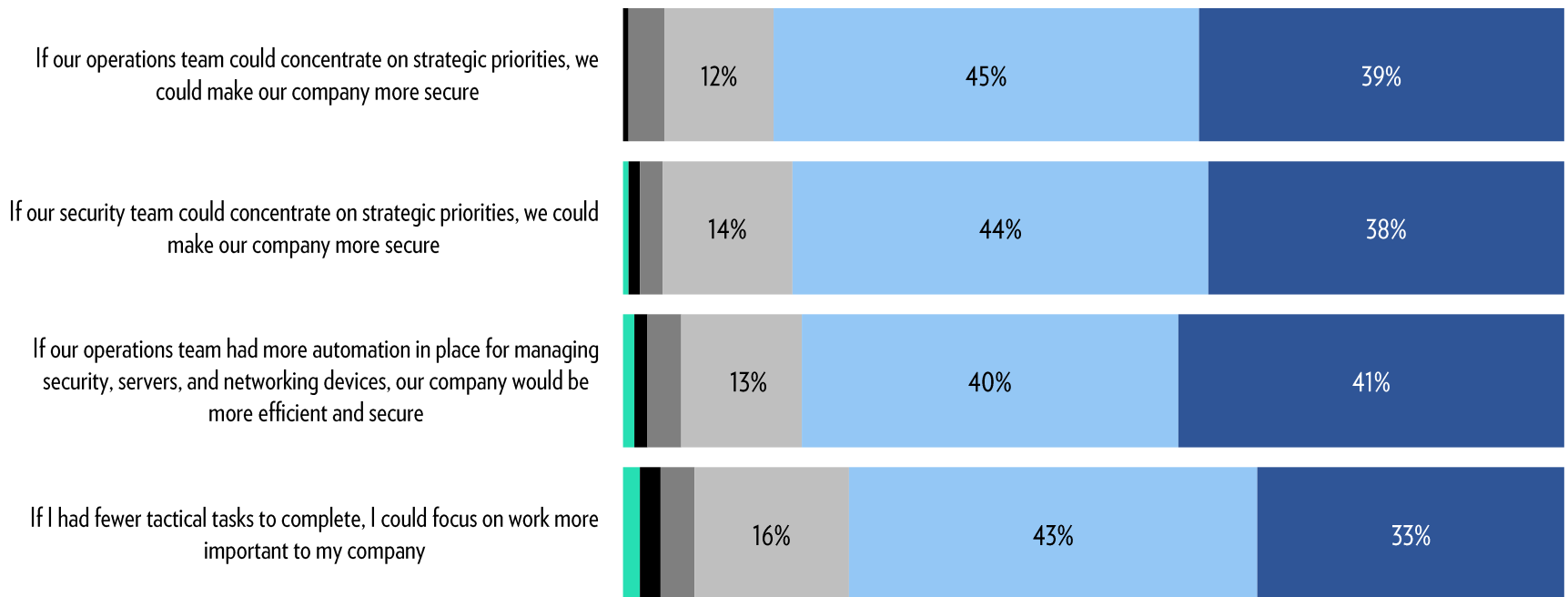
Q2 - The following are tactical tasks required by many cyber-security programs. Please select the one that you least like to work on.



Respondents agree: if they had more time, they could focus on more important things

Q6 - To what extent do you agree with the following statements?

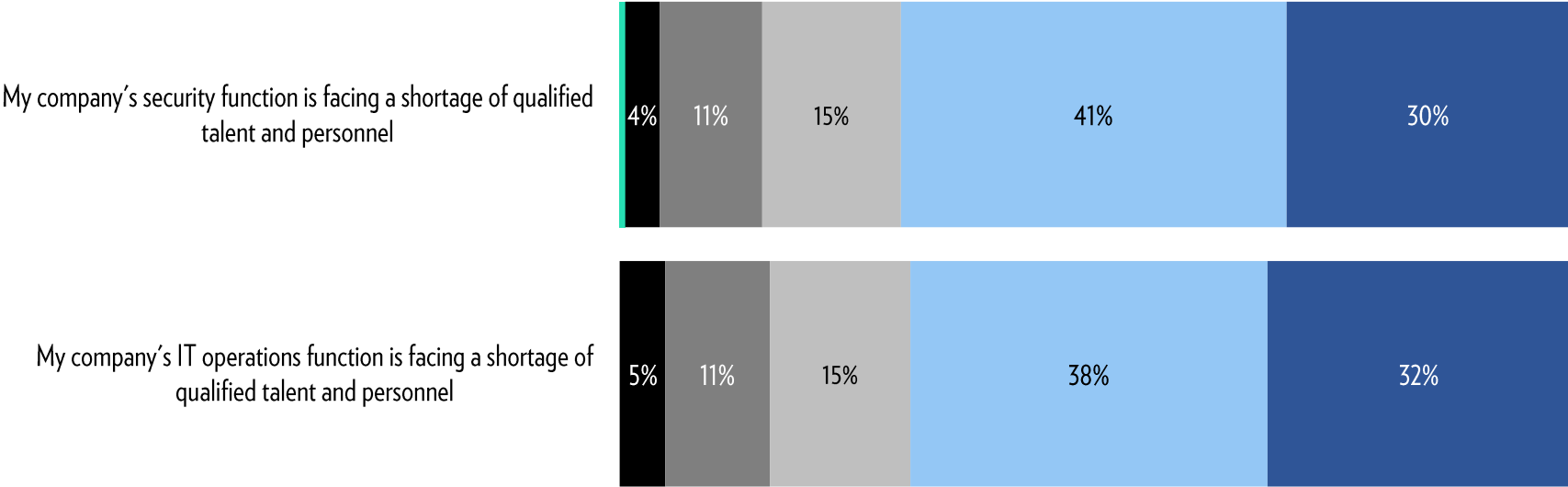
■ Don't know
 ■ Strongly disagree
 ■ Disagree
 ■ Neither disagree nor agree
 ■ Agree
 ■ Strongly agree



Companies are facing a shortage of both qualified security and IT operations personnel

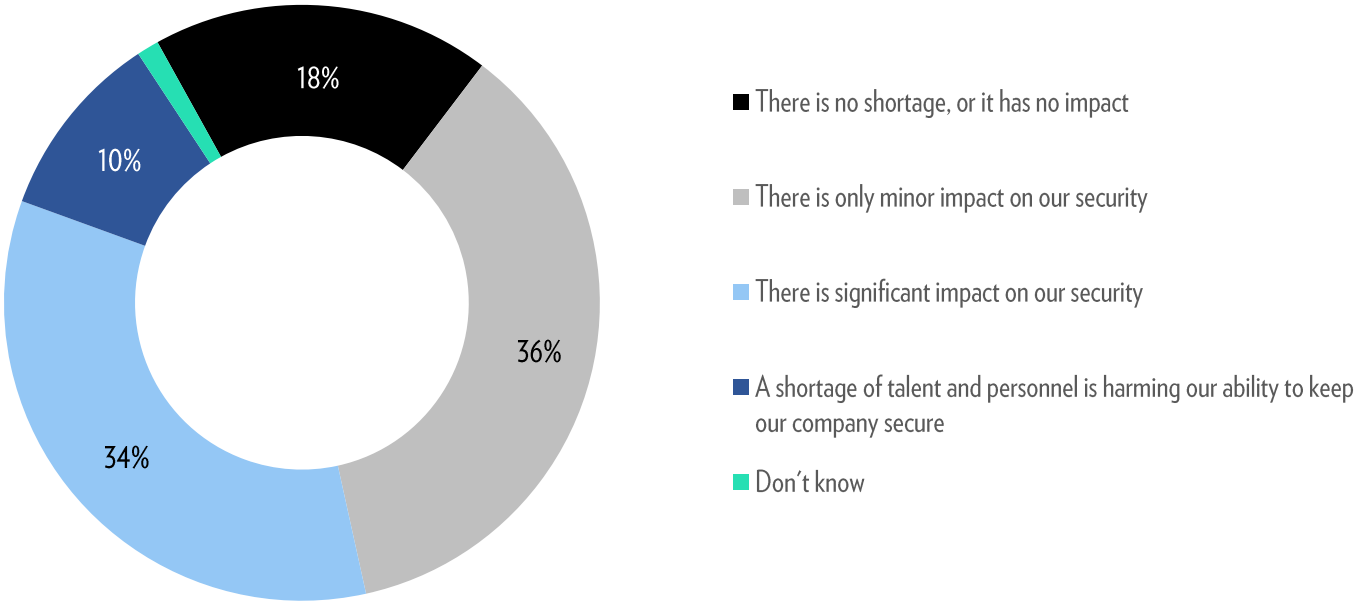
Q9 - To what extent do you agree with the following statements?

■ Don't know ■ Strongly disagree ■ Disagree ■ Neither disagree nor agree ■ Agree ■ Strongly agree



Eight in ten say the shortage of talent has an impact on their security; nearly half say it is significant

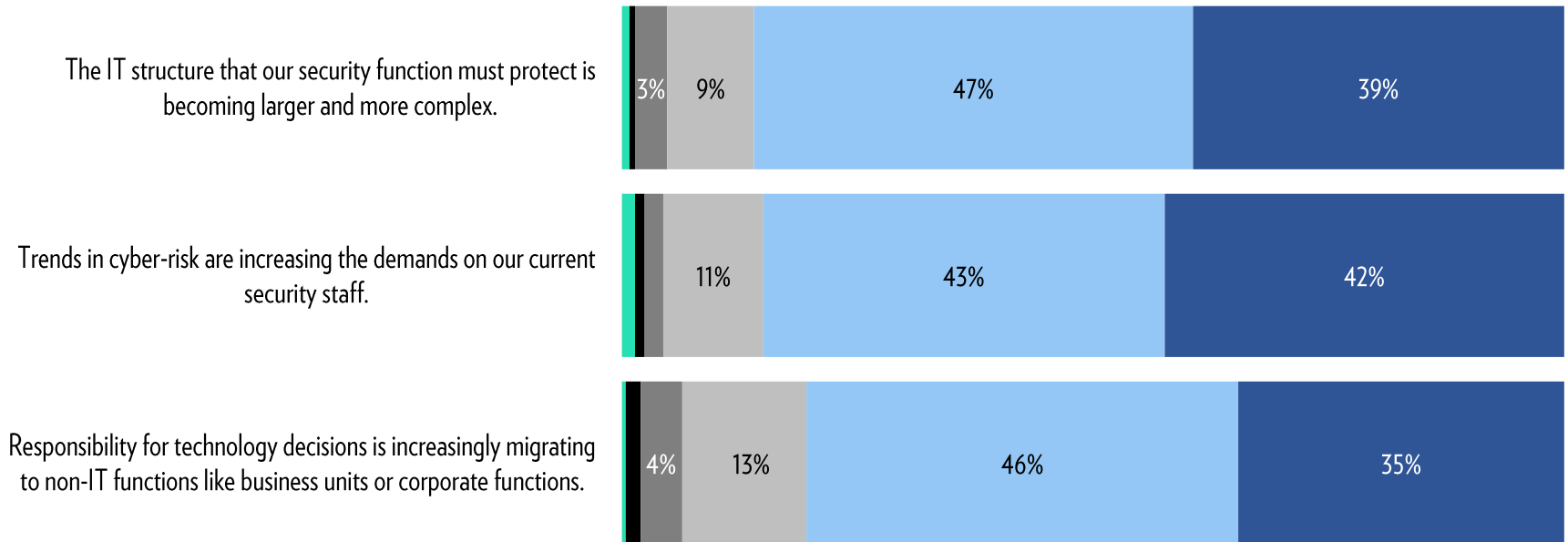
Q10 - Please assess the impact of any shortage of security talent and personnel on your company's security.



As demands increase, the responsibility for IT functions is migrating outside of IT

Q14 - To what extent do you agree with the following statements?

■ Don't know
 ■ Strongly disagree
 ■ Disagree
 ■ Neither disagree nor agree
 ■ Agree
 ■ Strongly agree



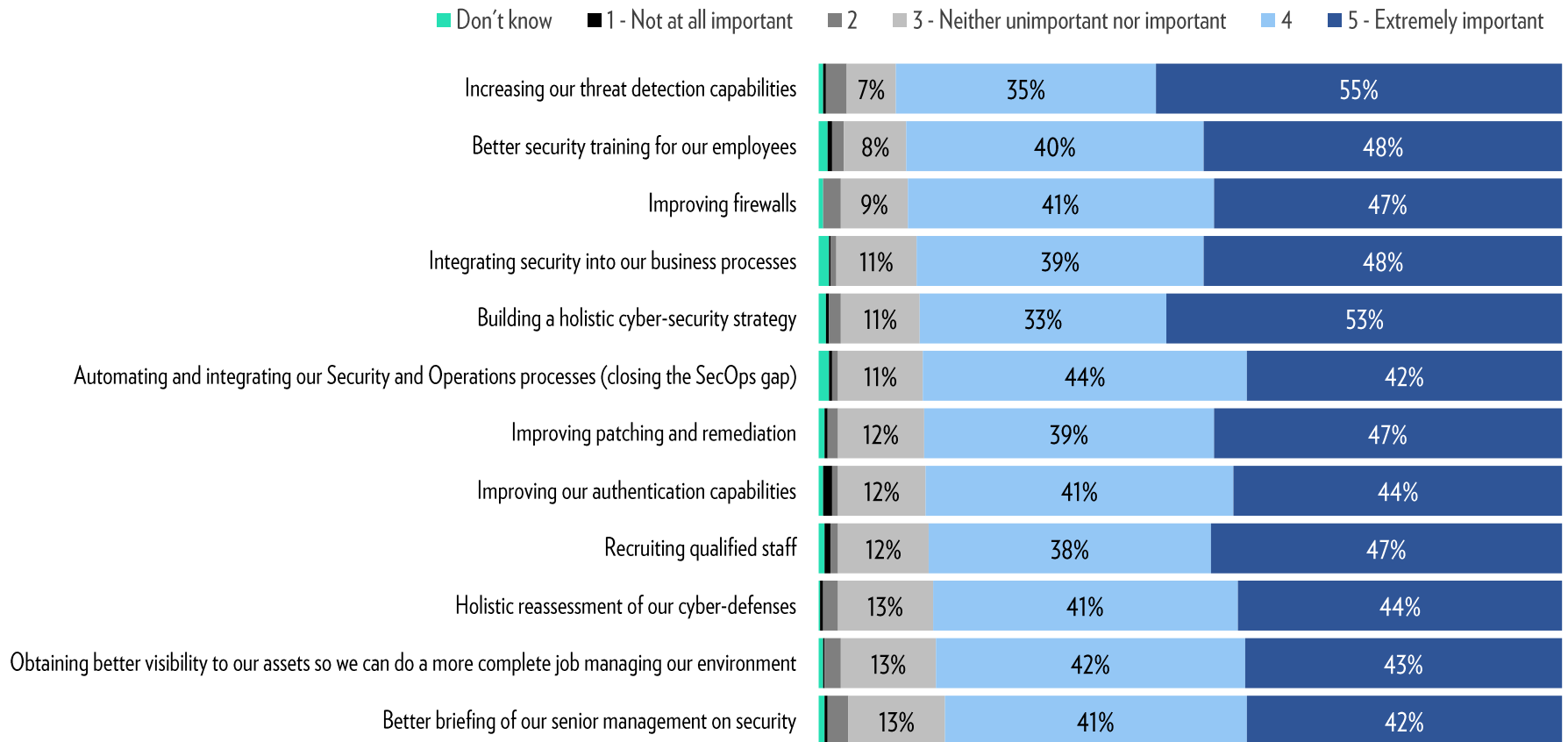
Keeping up with threats and successfully adopting new technologies are among the greatest challenges

Q19 - What is the greatest single challenge your company will face in maintaining security in the next five to ten years?



Organizations place high importance on new strategic initiatives

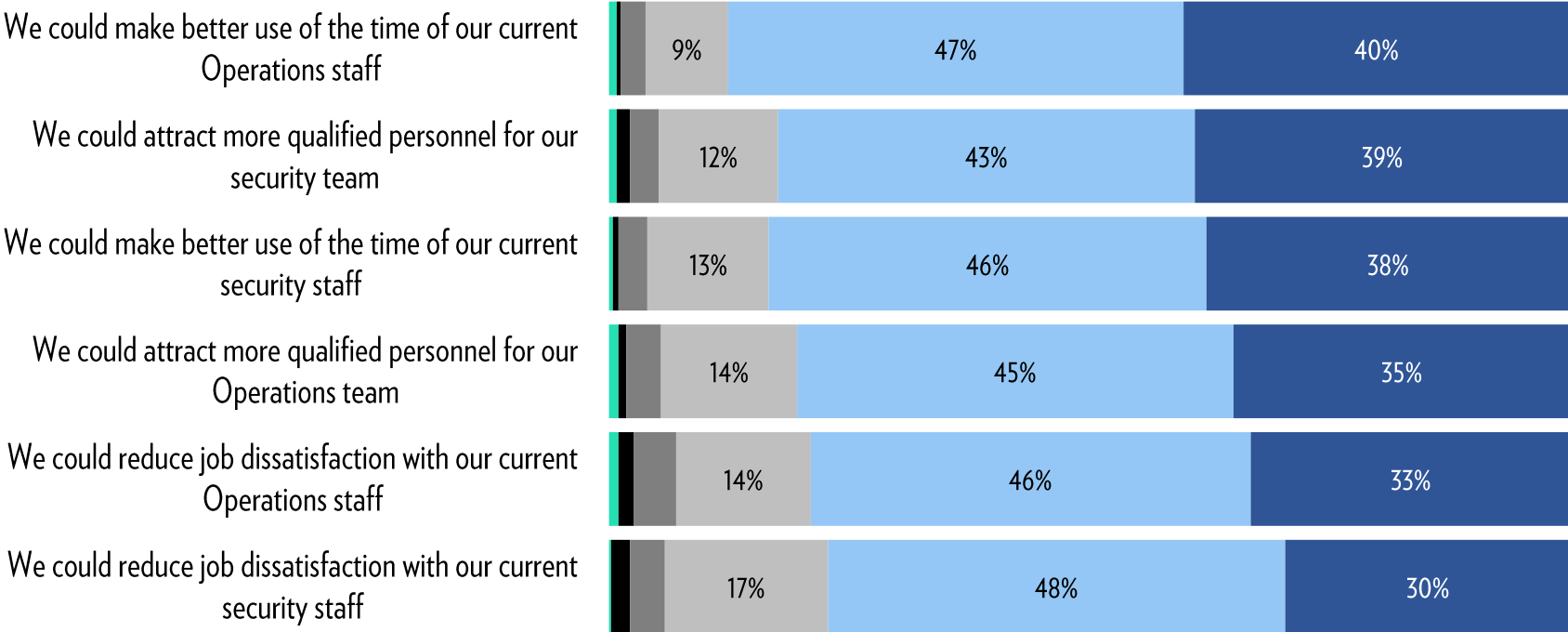
Q8 - How important are the following strategic initiatives to your organization?



If firms made work more strategic, they believe they attract better talent and make better use of their time

Q13 - To what extent do you agree with the following statements about making work more strategic?

■ Don't know
 ■ Strongly disagree
 ■ Disagree
 ■ Neither disagree nor agree
 ■ Agree
 ■ Strongly agree



Base size = 500

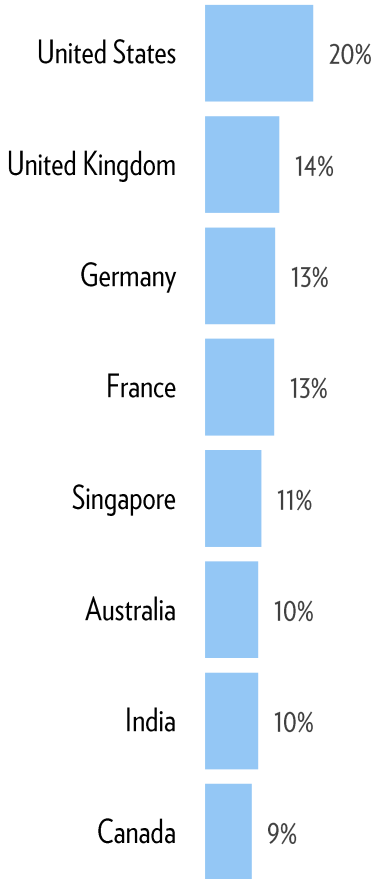
If security leaders had more time, they would take on more initiatives, led by automating processes

Q7 - If you had more time to devote to the following cyber-security initiatives, what would be your first priority? – Ranked by Frequency

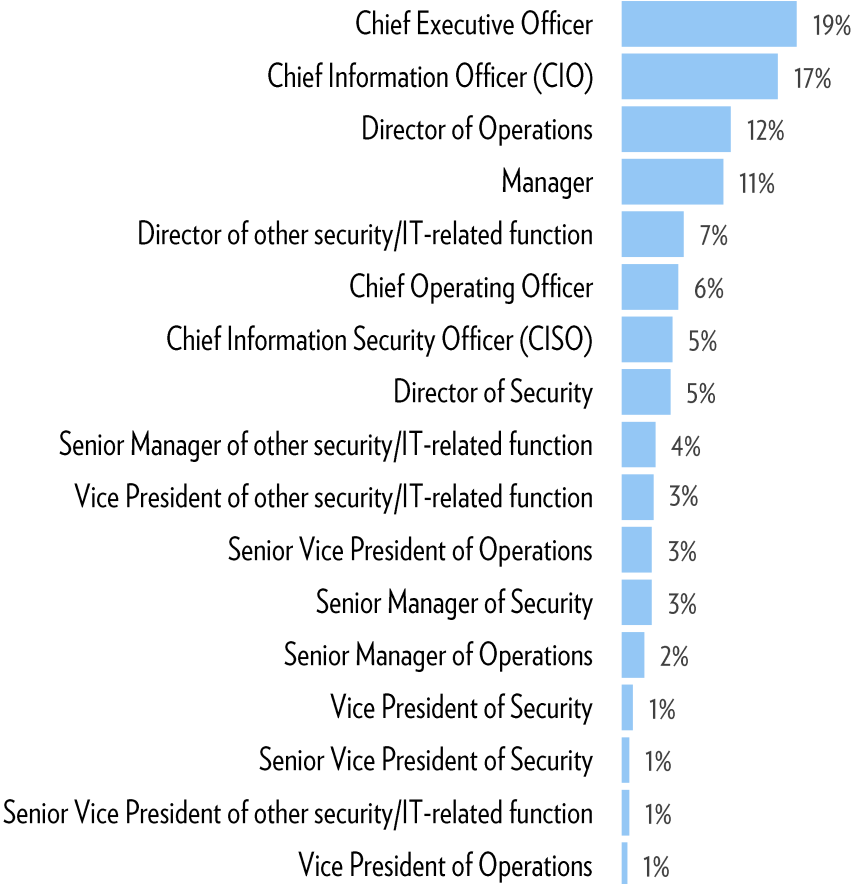


Demographics

S2 - Where are you located? (N = 500)

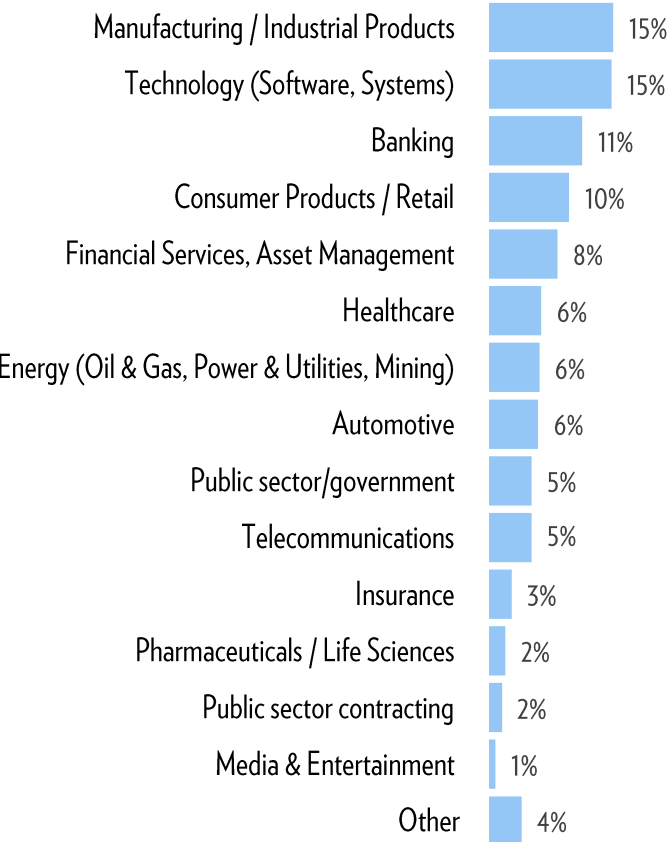


S3 - What is your title? (N = 500)

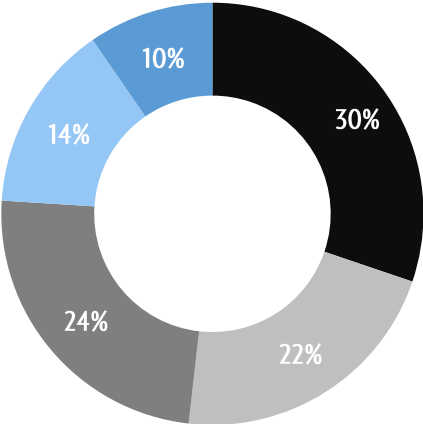


Demographics

**S4 - Which best describes your industry?
(N = 500)**



**S5 - Approximately, what are your firm's
annual revenues?(N = 500)**



- Between \$500 million and \$1 billion
- Between \$1 billion and \$2 billion
- Between \$2 billion and \$5 billion
- Between \$5 billion and \$10 billion
- More than \$10 billion